

- 1 Information about the company that provides service to the customer – ENERGO-PRO EAD
- 2 Information about the place where the payment was made
- 3 Information about the electricity supplier – ENERGO-PRO Sales AD
- 4 Number and date of issuance of the invoice for consumed electricity
- 5 Payment due date of the electricity bill – unique for every household customer, and it can be the 10th, 15th, and 25th of every month. In case the payment due date is a non-business day, the payment needs to be made on the first business day at the latest
- 6 The name of the customer that is under contract with ENERGO-PRO Sales AD regarding the particular location
- 7 Customer number – unique for every customer. This is 10-digits number that eases your access to information and services
- 8 Location data for which the invoice has been issued
- 9 Consumption period – the period for which the consumed electricity was read
  - 9.1 Consumption sub-period – in general, the consumption sub-period matches with the consumption period except when there are changes within the limits of one consumption period such as change of the electrometer, change of the prices of electricity, and others
- 10 Information regarding the data shown by the particular electrometer and the quantity of consumed electricity consistent with the tariffs (time zones)
- 11 Energy by tariffs – name of the different tariffs, single prices, quantity and value of the consumed electricity for each one. The single prices are approved by the State energy and water regulatory commission
- 12 Grid services – name, single price, total amount of consumed electricity by the tariffs described in p.11, based on which the value of the different grid services is being calculated. The single prices are approved by the State energy and water regulatory commission
  - 12.1 Дос.ВН (Access high voltage) – price for access of all customers to the high voltage electricity transmission grid, which is being paid to Electricity System Operator EAD
  - 12.2 Дос.НН (Access low voltage) – price for access of all customers to the low voltage electricity distribution grid, which is being paid to ENERGO-PRO Grid AD
  - 12.3 Зел.Ен (Green energy) – price for consumed energy produced by renewable energy sources, which is being paid to Natsionalna Elektricheska Kompania EAD
  - 12.4 Коген. (Cogeneration) – price for consumed electricity generated by the simultaneous production of electricity and heat energy from one station. It is being paid to Natsionalna Elektricheska Kompania EAD
  - 12.5 Н.р-ди (Stranded costs) – price for covering expenses related to long-term contracts concluded by Natsionalna Elektricheska Kompania EAD for obligatory purchase of electricity
  - 12.6 Пре.ВН (Transmission high voltage) – price for transmitting electricity through the high voltage electricity transmission grid, which is being paid to Natsionalna Elektricheska Kompania EAD
  - 12.7 Пре.НН (Transmission low voltage) – price for transmitting electricity through the low voltage electricity distribution grid, which is being paid to ENERGO-PRO Grid AD
- 13 Total amount due including VAT
- 14 Next electrometer reading – date of the next electrometer reading of the consumed electricity
- 15 Next payment – deadline for payment of the bill based on the consumed electricity read on the date mentioned in p.14
- 16 Information regarding disconnection of the electricity supply – based on the “General terms and conditions of the electricity sale contracts of “ENERGO-PRO Sales” AD”, the company has the right to suspend the electricity supply of the customer 10 (ten) days after the payment due date of the electricity bill
- 17 Communication channels – call center **0700 161 61** – 24/7, at the price of a local phone call. In addition, every customer can take advantage of the information and services available at [www.energo-pro.bg](http://www.energo-pro.bg), or the nearest **Customer Service Center**

## Sample of receipt of household customers

1	ЕНЕРГО-ПРО ЕАД София 1000, бул. Мария Луиза, сграда ЦУМ ЕИК: 131366301
2	каса: Варна, ул. Девня 2 ЗДДС N:BG 131366301
3	00001 #01 ЕНЕРГО-ПРО Продажи АД Варна 9009 Варна Тауърс - Г, бул. Вл. Варненчик 258 ЕИК: 103533691 Идент. номер ЗДДС : BG 103533691
2	каса: ВАРНА, ул. Девня 2
4	*ФП 0012345678
4	Дата на фактура: 12.10.2012
5	Срок за плащане 12.11.2012
6	Получател: ИВАНОВ, ИВАН ИВАНОВ
7	Клиентски номер: 1234567890
8	Обект № XXXXXXXXXX гр./с.: XXXXX ул.: XXXX бл. XX вх. X ап.: XX
9	Консум. ел. енерг. за периода от 05.09.2012 до 04.10.2012
9.1	Енергия за подпериода от 05.09.2012 до 04.10.2012
10	КОД Старо Ново Разл. Служ А Д 20325 20513 188 А Н 8457 8531 74
11	Тарифа Цена КВТЧ СУМА Нощна 0.02935 74 2.17 Дневна 0.09637 188 18.12
12	Мрежови услуги
12.1	Дос.ВН 0.00623 262 1.63
12.2	Дос.НН 0.00788 262 2.06
12.3	Зел.Ен 0.01110 262 2.91
12.4	Коген. 0.00383 262 1.00
12.5	Н.р-ди 0.00338 262 0.89
12.6	Пре.ВН 0.00910 262 2.38
12.7	Пре.НН 0.03988 262 10.45
	Данъчна основа: 41.61 ДДС - 20.00% 8.32 Обща стойност: 49.93
	Платена сума 49.93 Б
13	ОБЩО 49.93 В БРОЙ ЧЕТИРИДЕСЕТ И ДЕВЕТ лв. и 93 ст.
	Касиер: XXX XXXXXXX, XXXXX
14	Следващо отчитане 05.11.2012
15	Следващо плащане до 10.12.2012
16	При неспазване срока на следващо плащане ел. захранването ще бъде преустановено 10 дни след изтичане на срока (съгласно ОУ на ДПЕЕ)
	Допълнителна информация Дос.ВН - Достъп високо напрежение Дос.НН - Достъп ниско напрежение Зел.Ен - Зелена Енергия Коген. - Когенерация Н.р-ди - Невъзстановяеми разходи Пре.ВН - Пренос високо напрежение Пре.НН - Пренос ниско напрежение
17	Телефон за връзка: 0700 161 61 Б Л А Г О Д А Р И М В И ! СЕТ (Central European Time) 1 артикул
	0007557 0030 26-10-2012 11:46:50 ФИСКАЛЕН БОН D1358143 02358143 V38V35E995E9FE780AEE39DD180A05CDB1CBDC31